Apollo Series

SR4 Compatibility List

Date: Feb. 20th, 2017 Version: 3.0

Apollo Series Systems Covered:

- **Apollo** -1-Bay Personal Cloud

Systems Versions Covered:

- Firmware – Version 0.01.0004.33
- Software
  - iOS App – Version 1.4.2
  - Andrord App – Version 1.4.0
  - MAC Agent – Version 1.4.3
  - Windows Agent – Version 1.4.48

DEVICE COMPATIBILITY NOTE:

Basic compatibility between the 3rd party device and Promise device has been verified in typical configurations, unless otherwise stated.
The EOL of 3rd party device may not be in the current list, user can refer older version of Promise compatibility list to get those test result.

DISCLAIMERS:

Only the versions available at time of testing have been verified, as listed.
Corner cases may exist depending on user configuration etc.
Individual 3rd party units may exhibit problems that did not show up in through the Promise test process. Published performance is not assured with configuration deviations.
Some listed devices may go EOL. AVL listing does not imply market availability.

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Document History

Version	Date	Release Label	Change Description / Additions
1.0	June 8, 2016	FCS	First release Qualified some devices: Mobile Device:10 models iOS OS:4 sets Android OS:4 sets Mac OS:4 sets Windows OS:4 sets Wireless Router: 6 models USB Flash Drive: 9 models.
2.0	October 14, 2016	SR2	Add qualified some devices: iOS OS:1 set Mac OS:1 set SD Card: 13 models SD Card Reader: 5 models.
3.0	February 20, 2017	SR4	Add qualified some devices: SATA Drive:2 Models.

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1.0 Hardware Compatibility Test

1.1 Hard Drives List

Vendor	Family	Model	Capacity	Firmware	Transfer Rate	Form Factor	SATA/SSD
TOSHIBA	DT01ABAXXX	DT01ABA200V	2TB	AB00/BB0	6Gbs	3.5”	SATA
TOSHIBA	MD04ABAXXX	MD04ABA400V	4TB	FP1T	6Gbs	3.5”	SATA

1.2 Displays Inch/Resolution

Product	Model Name	Inch/Resolution
Apple	iPhone 5	4-inch(1136x640)
Apple	iPhone SE	4-inch(1136x640)
Apple	iPhone 6s	4.7-inch(1134x750)
Apple	iPhone 6 Plus	5.5-inch(1920x1080)
Apple	iPad mini 4 (Retina)	4.7-inch(2048x1536)
Apple	iPad 4 (Retina)	9.7-inch(2048x1536)
Apple	iPad Air 2	9.7-inch(2048x1536)
Apple	iPad Pro	12.9-inch(2732x2048)
Samsung	Note 5	5.7-inch(2560x1440)
Sony	XperiaZ C6602	5-inch(1920x1080)
Sony	SONY C5 Ultra	6-inch(1920x1080)
ASUS	ZenPadS8.0 Z580CA	8-inch(2048x1536)
Samsung	Galaxy Tab S2	9.7-inch(2048x1536)
SONY	Xperia Z4 Tablet	10.1-inch(2560x1600)

2.0 Software Compatibility Test

2.1 Microsoft Windows Systems

Vendor	Core Platform
Microsoft	Vista SP2
	Win7
	Win8.1
	Win10

2.2 Apple Mac OS Systems

Vendor	Core Platform
Apple	OS X Mountain Lion 10.8
	OS X Mavericks 10.9
	OS X Yosemite 10.10
	OS X El Capitan 10.11
	OS Sierra 10.12

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2.3 Google Android phone and pad

Vendor	Core Platform
Google Android phone and pad	Android 4.4
	Android 5.0
	Android 5.1
	Android 6.0

2.4 Apple iPhone and iPad

Vendor	Core Platform
Apple	iOS 8.1.2
	iOS 8.3
	iOS 9.3
	iOS 9.3.2
	iOS 10.0.2

2.5 Wireless Router

Vendor	Model
Apple	AirPort Extreme
	AirPort Time Capsule
D-Link	DIR-809 Wireless AC750 Wireless Router
Zyxel	WHR-1166D Wireless Router
BUFFALO	NBG6515 11AC Wireless Router
TP-Link	Archer C2 AC750 Wireless Router

2.6 Compatible USB Flash Drive

Vendor	Model	Capacity
ADATA	C801 USB2.0 Flash Drive	16GB
TOSHIBA	Suzaku USB3.0 Flash Drive	16GB
BUFFALO	RUF2-K8GR USB 2.0 Flash Drive	8GB
TOSHIBA	TransMemory USB 2.0 Flash Drive	8GB
SONY	Micro Vault Shelter USB 2.0 Flash Drive	16GB
Apacer	Handy Steno AH552 USB 3.0 Flash Drive	32GB
Apacer	AH354 USB 3.0 Flash Drive	32GB
TDK	TF20 USB 2.0 Flash Drive	32GB
TDK	LoR TF30 USB3.0 Flash Drive	16GB

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2.7 Compatible SD Card

Vendor	Model	Capacity
Kingston	microSDXC UHS-I U3	64GB
Kingston	SDXC U3	64GB
Transcend	microSDXC UHS-I	64GB
TOSHIBA	EXCERIA 64GB UHS-I U3 SDXC	64GB
Apacer	microSDHC UHS-I Class10	32GB
ADATA	XPG microSDHC U3	32GB
SanDisk	Ultra microSD UHS-I U3	32GB
SanDisk	Extreme Pro SDHC UHS-I U3	32GB
SONY	microSDHC UHS-I Class10	32GB
SONY	SDHC UHS-I U3 R94MB/W70MB	32GB
SONY	XQD R400M	32GB
Kingston	microSDHC Class 4	8G
SanDisk	SDHC 8GB Class 4	8G

2.8 Compatible SD Card Reader

Vendor	Model
Transcend	RDF5 USB 3.0 Card Reader
Kingston	MobileLite G4 USB 3.0 Card Reader (FCR-MLG4)
Apacer	AM230 USB 3.0 Card Reader
SanDisk	Extreme Pro SDHC/SDXC UHS-II Card Reader
SONY	XQD R400M/s Card Reader

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